



## **Request for Warranty**

### **1 Year B2B (Bumper to Bumper) Limited Warranty**

**WEAPON EYE is a product manufactured by SPARKS TECHNOLOGY.LLC**

WEAPON EYE SYSTEM has a warranty of one year (1) on the whole equipment, from the date of purchase within the United States of America. SPARKS TECHNOLOGY.LLC's sole obligation in the event of any workmanship and/or materials defect during this period of time is to repair or replace any defective part or product with a similar part or product at SPARKS TECHNOLOGY.LLC's sole discretion. This WARRANTY does not cover any water or humidity damage or any damage due to, unreasonable use and /or any alteration.

In order to honor the warranty, the customer should fill up and submit it our on-line REQUEST FOR WARRANTY form, from our website <http://www.weapon-eye.com>, or download it, fill it up and mail it in to us.

The customer is responsible for the shipping costs to SPARKS TECHNOLOGY.LLC.

The form has to be sending it along with the device and a copy of the purchase receipt by mail. Please, register your WEAPON EYE System on <http://www.weapon-eye.com> in order to avoid sending copy of the purchase receipt at the moment you claim for warranty.

The WEAPON EYE SYSTEMS warranty is transferable.

The warranty will be void, in case the water damage sticker has been activated, turned it to red color, indicating the WEAPON EYE SYSTEM has been exposed to water internally, or if the seal located internally, is broken.

The user must ship the WEAPON EYE SYSTEM along with the retuning form and a copy of the purchase receipt, unless the WEAPON EYE SYSTEM has been registered on-line.



Note: In order to honor the warranty, the WEAPON EYE SYSTEM's serial number has to match with the serial number on the purchase receipt. If you have registered your WEAPON EYE SYSTEM, no purchase receipt is needed.

Customers who have purchased the WEAPON EYE SYSTEM outside of the United State of America from authorized resellers should contact us to resolve any problem related to the malfunctioning of WEAPON EYE SYSTEM.

Every problem or claim will be addressed through our WARRANTY section on <http://www.weapon-eye.com>.

Please, also visit Q&A section on <http://www.weapon-eye.com>

SPARKS TECHNOLOGY.LLC has staff to take care on any problem or concern of our customers and they will answer calls and emails as soon as possible.

SPARKS TECHNOLOGY.LLC exchange policy covers only defective products.

All WEAPON EYE SYSTEM will be exchanged for new products, in case it cannot be repaired within the Warranty period.